

DATE: October 11, 2010 **Updated October 25, 2010**
TO: Kent County Dispatch Authority Chairperson Curtis Holt
FROM: Ralph H. Gould
SUBJECT: **PROGRESS REPORT** for the October 11, 2010 Executive Committee Meeting
Updated for the October 25, 2010 Administrative Policy Board Meeting

AWT 9-1-1 CUSTOMER PREMISE EQUIPMENT (CPE) SYSTEM

The most current issue list received October 8th is being reviewed by Karen Chadwick's and Michelle Young's respective staffs will be joined with a contract letter agreement being completed by KCDA Attorney Tom Lockhart. Both will be sent to AWT with tentative issue resolution dates and related payments.

Both documents have now been prepared to be sent to AWT.

MOTOROLA CAD SYSTEM

Michelle Young and Karen Chadwick will provide an updated report. Payments #1, #3, #4 have been processed.

NEW WORLD INTERFACE WITH CAD

TAC has tentatively selected New World's proposed Option 3 (\$209,200) and Tom Lockhart is completing a draft agreement for this interface work.

Tentative draft agreement has been sent to New World with meeting request.

REROUTING OF CELLULAR 9-1-1 CALLS

Following Verizon, all known cellular telephone companies with a Kent County presence have now been notified to begin rerouting their subscriber's 9-1-1 calls to the Kent County Sheriff's PSAP and Grand Rapid's PSAP's as each tower sector is approved by the respective PSAP staffs of Michelle Young and Karen Chadwick. The non availability of KCDA funds for Secondary PSAP operations has been reaffirmed with a Secondary PSAP.

TIME SYNCHRONIZATION (NETCLOCK; VANBELKUM) PROJECT

Additional NetClocks for Secondary PSAP's and CAD to CAD points to provide County-wide CAD time synchronization will be ordered when TAC has completed configuration information.

PERMANENT EXECUTIVE DIRECTOR

I have prepared a working draft of the job description for this permanent position.

MICHIGAN PUBLIC SERVICE COMMISSION ACTION – MULTILINE TELEPHONE SYSTEMS

MPSC has not made any further announcement regarding this mandatory replacement of any telephone systems that can not meet 9-1-1 requirements (including local government telephone systems) other than an announcement that a formal comment period will be held.

Projected decisions points and expense approvals follow in Page 2. An updated KCDA Budget Projection is available separately.

PROJECTIONS OF FUTURE KCDA DECISION POINTS AND EXPENSE APPROVALS

[Note: items in red and within square brackets in the below list includes necessary actions on the part of the Kent County Board of Commissioners, Kent County Clerk, and PSAP's that have a direct impact on the approval of the 2010 tentative 9-1-1 Service Plan. These items could also prevent the Plan from becoming the Final 9-1-1 Service Plan on schedule.]

**** Indicates that this item is subject to delay from a modified CAD Project Schedule from Motorola.**

***** Indicates Kent County Legal Department's recommended modification of PSAP listing in existing 9-1-1 Plan, then to be later followed by revised 9-1-1 Plan.**

The following approval points are projected:	PREFERRED DATE	LAST DATE
Tentative Approval of initial PSAP Start Up Expenses	MONTHLY	
Final approval of additional Time Synchronization Systems (TAC)	DONE	
Approval of Contract with New World	NOV 2010	
Approval of all remaining PSAP & CAD to CAD networking expenses **		**
***Review of Tentative 9-1-1 Service Plan, w/9-1-1&Disp. Assignments ***	***	***
[***Kent County Resolution Approving tentative 9-1-1 Service Plan ***	***	***]
[***Mailing of Commission Resolution and tentative 9-1-1 Service Plan ***	***	***]
Approval of #2 Design Milestone Payment to Motorola (w/other vendors)	TBD	
Approval of #3 Hardware Delivery Milestone Payments to Motorola	DONE	
Approval of #4 Milestone Payment to Motorola for Installation of CAD Stw	DONE	
Approval of #5Milestone Payment to Motorola for Installation of Interfaces	poss JAN 2011	
Review of AWT 9-1-1 CPE System Milestones: Addendum Approval	OCT 2010	
Approval of Final Payment to AWT	JAN 2011	
[***Kent Com. Approval of 9-1-1 Plan Modified PSAP listing	AUG 2010	SEP 2010]
[***Receipt of Notices of Intent from PSAP's for new 9-1-1 Service Plan ***	***	***]
[***9-1-1 Service Plan Public Hearing notices published in newspapers ***	***	***]
Approval of posting for permanent Executive Director		NOV 2010
[***Public Hearing held on new 9-1-1 Service Plan		***DEC]
[***County Commission Resolution approving final 9-1-1 Service Plan ***		***]
News Conference/Community Update – Tentative 9-1-1 Service Plan	***	
Application to 9-1-1 Service Providers to make rerouting changes	IN PROGRESS	
Tentative Approval of PSAP to PSAP 9-1-1 Operational Plans	**NOV 2010	
News Conference New Kent County 9-1-1 Service Plan	***	***
Interviews for permanent Executive Director	DEC 2010	
Approval of tentative 9-1-1 Routing Cut-Over Date	**DEC 2010	
Approval of Milestone Payment to Motorola for Live Cut	**JAN 2010 **MAR	
Selection of permanent Executive Director	JAN 2010	
News Conference – Final 9-1-1 Cutover	**February, 2011	
Approval of Final Payment to Priority Dispatch	**March, 2011 **APR	
Approval of Milestone Payment to Motorola for Reliability Testing End	**March 2011 **APR	

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