

DATE: December 14, 2009  
TO: Kent County Dispatch Authority  
FROM: Ralph H. Gould  
SUBJECT: **PROGRESS REPORT** for the December 14, 2009 KCDA Administrative Policy Board

### **PUBLIC SAFETY ANSWERING POINT (PSAP) NEGOTIATIONS**

Proposed reimbursements to each PSAP have been added to the Budget Projections for: CAD Administrator/QC Manager; 9-1-1 staffing; and PSAP start up costs. The most immediate approvals needed are for reimbursement for one CAD Administrator/QC Manager for each PSAP to commence by February of 2010 at an annual reimbursement of \$100,000 each, and for one-time PSAP start-up cost reimbursement of up to \$300,000 for each PSAP to start by January, 2010.

Resolution of 9-1-1 call routing assignments will need to be resolved by January, 2010, for CAD configuration.

### **CAD SELECTION PROCESS**

A CAD Proposal expiration extension letter was received from Motorola to extend their CAD Proposal until December 30, 2009.

Numerous correspondence, meetings and conference calls between KCDA's attorney, Tom Lockhart from Varnum, Riddering, Schmidt, and Howlett, TAC, and Motorola staff have tentatively resolved the majority of contract and cost issues. It is anticipated that remaining items can be resolved this week.

It is recommended that approval be given to KCDA Chairperson Curtis Holt, to enter into a contract with Motorola, Inc. upon resolution of remaining issues, and to approve related CAD change orders.

### **9-1-1 CUSTOMER PREMISE EQUIPMENT (CPE)**

Due to weather TAC has rescheduled 9-1-1 site visits. Michelle Lajoie-Young, Matt Groesser, and Eric Hutchinson from KCSD, Karen Chadwick, Reed Wakeman, and Mike Krenz from GRPD, and Kim Koster and Josh Howell from Wyoming PD will visit Arlington Heights, IL ( MicroData customer) and Crown Point, IN (Plant/CML - AWT) customer. The approximate cost to KCDA will be \$1733.00

### **VOICE RADIO SYSTEM REPLACEMENT**

Tom Miller from Motorola will be rescheduled will meet with KCDA in January to review potential grant and other radio system funding sources.

### **PSAP TO PSAP, CAD, AND 9-1-1 COMMUNICATION LINKS**

A meeting with Kent County IT will be arranged in the near future to formulate written technical and performance requirements for the networking between the 9-1-1 PSAP's and all CAD locations.

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